

# Environment Forum

10 January 2024

Update on Recycling, Waste  
Management and Fly Tipping



# Recycling and waste services overview

Collection Service	Container(s)	Frequency
Refuse	Houses - 140l and 240l wheeled bins Flats - grey and blue sacks and 1100l eurobins	Fortnightly
Recycling	Houses - 140l and 240l wheeled bins Flats - grey and blue sacks and 1100l eurobins	Fortnightly
Food Waste	23l kerbside caddy and 5l kitchen caddy	Weekly
Green Waste (£80 per bin)	140l and 240l wheeled bins	Fortnightly

- **Bulky Waste**
  - Free service on refuse/recycling collection day
  - £15 charge for specific day
- **Recycling Centre at Barrowell Green**
  - Summer - Tuesday to Sunday 08:00-18:00
  - Winter - Tuesday to Sunday 08:00-16:00

# Recycling communications methods

- Website – reviewed with user groups (staff and members of the public) and planning to go live with first round of changes w/c 08<sup>th</sup> January
- Service Communications – Leaflets & Stickers
- Social Media and Videos

# Website improvements

- LBE User Group – 18 participants (9 from user group, 2 from web team, 4 from service and 3 from project team)
- Feedback received on proposed changes to existing webpages
- Current Webpage Feedback
  - Not very clear and no visuals
  - Webpages just has text and not visually easy for residents to read and understand what they should and shouldn't do or what goes in what bins
  - No clear policy on the website; information embedded within the pages but would be better if all in one place as hard to find specific information
- Developed new webpages

# Household waste collection service – current pages

Home > Services > Rubbish and recycling > My bins and sacks > General waste bins and sacks

## General waste bins and sacks

[Find my general waste collection day](#) [Report a missed bin collection](#) [Request a new bin](#)

### General waste

What can go in your general rubbish bin

Infected items

### General waste

Enfield general waste bins are black with a grey lid. You can throw away many types of non-recyclable rubbish in them.

Your general waste can also be placed into:

- grey or black lidded rubbish bins
- grey rubbish sacks
- [shared communal rubbish bins](#)

## General waste bins and sacks

[Find my general waste collection day](#) [Report a missed bin collection](#) [Request a new bin](#)

### General waste

#### What can go in your general rubbish bin

Infected items

### What can go in your black general rubbish bin

#### Things that can go in your black bin

- Dirty foil (clean foil can be reused or recycled)
- Nappies, tissues and sanitary products
- Polystyrene
- Pet waste and pet food pouches
- Plastic film
- Pyrex glass and ceramics
- Shredded paper
- Single use masks and gloves

#### You should not put these items in your black bin

- Cooking oil (small amounts of cooking oil may be placed in a sealed container and disposed of in the general waste bin)
- Corrosive products
- Engine oil
- [Hazardous waste](#)
- Items from household building and renovation works
- Paint
- Rubble and hardcore (bricks and tiles)


**Important note** - If you need to dispose of items that can't go in general waste, see if you can take it to [Barnwell Green Recycling Centre](#).


See information on our [grey-lidded bin leaflet \(PDF, 242.17 KB\)](#).


# Household waste collection services new pages

Home > Household waste collection services

## Household waste collection services





 Find my collection day

 Report a missed collection

 Get a new bin

### What bins or sacks I should have

If you live in a house, the standard rubbish bins most residents will have are:

Bin type	Bin size	When collected	What can go in the bin
 Recycling bin (blue lidded)	240 litre Smaller 140 litre or <a href="#">larger 360 litre</a> can be provided on request	Every 2 weeks (fortnightly)	<a href="#">What can go in your recycle bin</a>
 Food bin (brown) and kitchen caddy	23 litre	Weekly	<a href="#">What can go in your food waste bin</a>
 Garden waste bin (green lidded)	140 litre or 240 litre <a href="#">Optional paid for bin</a> - size can be chosen when you register for the service	Every 2 weeks (fortnightly)	<a href="#">What can go in your garden waste bin</a>
 General waste bin (black lidded)	140 litre <a href="#">Larger 240 litre bin</a> can be provided on request if criteria is met	Every 2 weeks (fortnightly)	<a href="#">What can go in your general waste bin</a>

### Properties without bins

If a location is unsuitable for a standard collection bin service (for example, no front space to leave bins), we will provide grey rubbish and blue recycling sacks.

These will be collected on a weekly basis.



### Household waste collection schedule

We will collect your rubbish and recycling on the same day of the week including bank holidays.

[Find your household collection day](#)

Your bins must be put out by 5:30am on the day of collection on the boundary of your property.

The only exception is over Christmas and New Year where there may be changes to collection days.

Your normal collection may be suspended in part or in full due to extreme weather conditions. In such circumstances, we will keep you informed via this website.





ENFIELD Council


Search this site for information, advice and more...

Home > Green paid-for garden waste bin

## Green paid-for garden waste bin

 Find your garden waste collection day

 Report a missed green bin collection

 See rubbish and recycling events

Subscribe to or renew the garden waste collection service

Manage your garden waste subscription

### What can go in your garden waste bin

Garden waste bin sizes

Terms and conditions

### What can go in your garden waste bin

You can use your green bin for usual garden waste.

You should not use it for general waste, food waste or recycling, or else we may not collect it.



All garden waste must be placed loose in the bin.

Please do not place compostable liners in the green bin.

#### What can go in your green bin

- Flowers and plants
- Garden weeds
- Grass cuttings
- Hedge trimmings
- Leaves
- Small twigs and branches
- Windfall fruit



#### What cannot go in your green bin

- Food waste
- Compostable liners
- General household waste
- Stones and plant pots
- Plastic bags or containers
- Soil
- Logs (greater than 10cm in diameter)
- Japanese knotweed (visit [GOV.UK](#) for guidance on how to dispose of Japanese knotweed and prevent it from spreading)
- Shredded paper
- Manufactured wood (treated or untreated)
- Dog waste and pet litter



#### No side or excess waste

We only collect garden waste inside the bin with the lid closed.

Do not overfill your bin or leave additional garden waste next to the bin as this will not be collected.

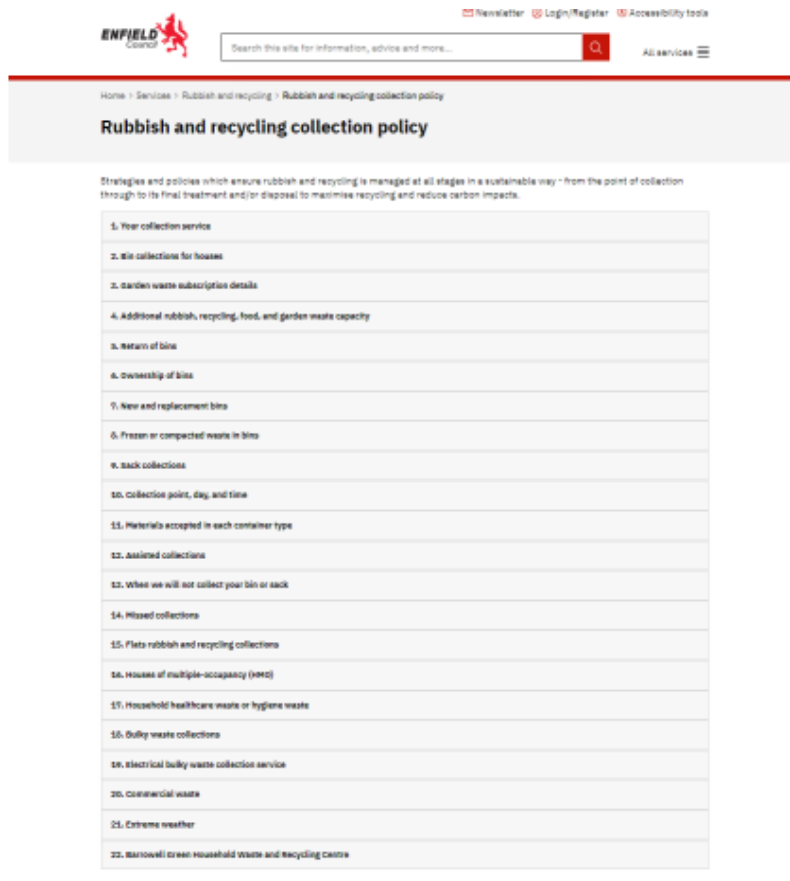


Excess garden waste can be taken to our [Barrowell Green recycling centre](#).

# Service communications – policy and booklet

- **Rubbish and Recycling Collection Policy**
- <https://www.enfield.gov.uk/services/rubbish-and-recycling/rubbish-and-recycling-collection-policy>
- **Your Guide to Rubbish, Recycling and Food Waste**
- [https://www.enfield.gov.uk/\\_data/assets/pdf\\_file/0023/39506/Your-guide-to-rubbish,-recycling-and-food-waste-Rubbish-and-recycling.pdf](https://www.enfield.gov.uk/_data/assets/pdf_file/0023/39506/Your-guide-to-rubbish,-recycling-and-food-waste-Rubbish-and-recycling.pdf)

# Rubbish and recycling collection policy



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Newsletter Login/Register Accessibility tools

Search this site for information, advice and more...

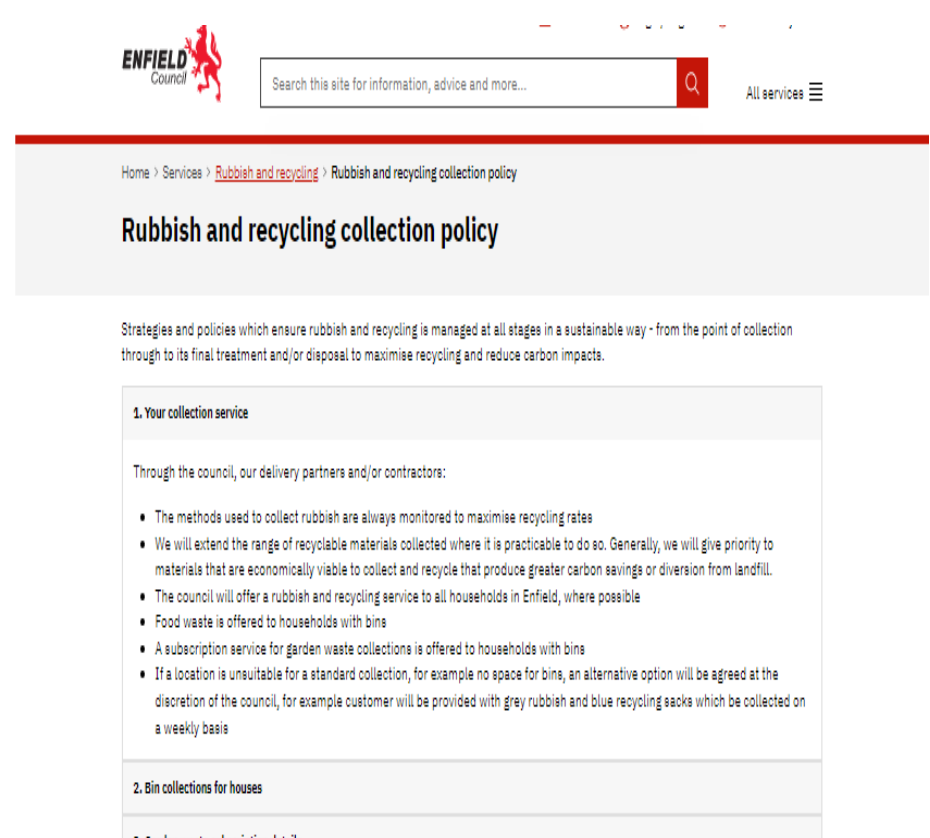
All services

Home > Services > Rubbish and recycling > Rubbish and recycling collection policy

## Rubbish and recycling collection policy

Strategies and policies which ensure rubbish and recycling is managed at all stages in a sustainable way - from the point of collection through to its final treatment and/or disposal to maximise recycling and reduce carbon impacts.

1. Your collection service
2. Bin collections for houses
3. Garden waste subscription details
4. Additional rubbish, recycling, food, and garden waste capacity
3. Return of bins
4. Ownership of bins
9. New and replacement bins
6. Frozen or compacted waste in bins
9. Sack collections
10. Collection point, day, and time
11. Materials accepted in each container type
12. Assisted collections
12. When we will not collect your bin or sack
14. Mixed collections
15. Flats rubbish and recycling collections
14. Houses of multiple-occupancy (HMO)
17. Household healthcare waste or hygiene waste
16. Bulky waste collections
14. Electrical bulky waste collection service
20. Commercial waste
21. Extreme weather
22. Barrowell Green household waste and recycling centre



ENFIELD Council

Search this site for information, advice and more...

All services

Home > Services > Rubbish and recycling > Rubbish and recycling collection policy

## Rubbish and recycling collection policy

Strategies and policies which ensure rubbish and recycling is managed at all stages in a sustainable way - from the point of collection through to its final treatment and/or disposal to maximise recycling and reduce carbon impacts.

1. Your collection service

Through the council, our delivery partners and/or contractors:

- The methods used to collect rubbish are always monitored to maximise recycling rates
- We will extend the range of recyclable materials collected where it is practicable to do so. Generally, we will give priority to materials that are economically viable to collect and recycle that produce greater carbon savings or diversion from landfill.
- The council will offer a rubbish and recycling service to all households in Enfield, where possible
- Food waste is offered to households with bins
- A subscription service for garden waste collections is offered to households with bins
- If a location is unsuitable for a standard collection, for example no space for bins, an alternative option will be agreed at the discretion of the council, for example customer will be provided with grey rubbish and blue recycling sacks which be collected on a weekly basis

2. Bin collections for houses
3. Garden waste subscription details



# Recycling performance

- The household recycling figure (NI 192) for 22/23 is due to be verified by Defra in the coming weeks. However, our own projections estimate that Enfield's performance will be 34.2%\* for 22/23.
- This is an increase of 3.3% on the previous year which was 30.9%
- This increase appears to go against the projected trend across most of London with many boroughs predicting a decrease of 2-3% in their recycling rate this year

Council	2019/20	2020/21	2021/22	2022/23 (projected)	Increase
Barnet	32.00%	28.90%	29.80%		
Camden	25.90%	28.60%	28.20%		
<b>Enfield</b>	<b>33.10%</b>	<b>33.20%</b>	<b>30.90%</b>	<b>34.20%</b>	<b>3.30%</b>
Hackney	28.30%	28.10%	29.10%		
Haringey	30.10%	31.20%	30.40%		
Islington	29.60%	31.30%	30.10%		
Waltham Forest	32.30%	31.90%	32.00%		

London	33.50	33.00	32.70
England	43.80	41.50	42.50

# Simpler recycling

- The UK government announced on Saturday reforms to household and business bin collections
- All local authorities by 31 March 2026 will collect the required recyclable waste streams: glass; metal; plastic; paper and card; food waste; and garden waste
- Material will also be allowed to be collected commingled
- Local authorities will continue to be able to charge for garden waste collections
- Local authorities will be required to collect plastic film as part of the plastic waste stream by 31 March 2027
- The rules will also apply to businesses, excluding garden waste and plastic film, by 31 March 2025
- Defra have committed to providing “reasonable funding” to cover the costs to local authorities arising from new duties placed on them. Funding for local authorities will be provided through a combination of new burdens funding and payments through extended producer responsibility (EPR) for packaging

# Fly Tipping update



[www.enfield.gov.uk](http://www.enfield.gov.uk)

Striving for excellence



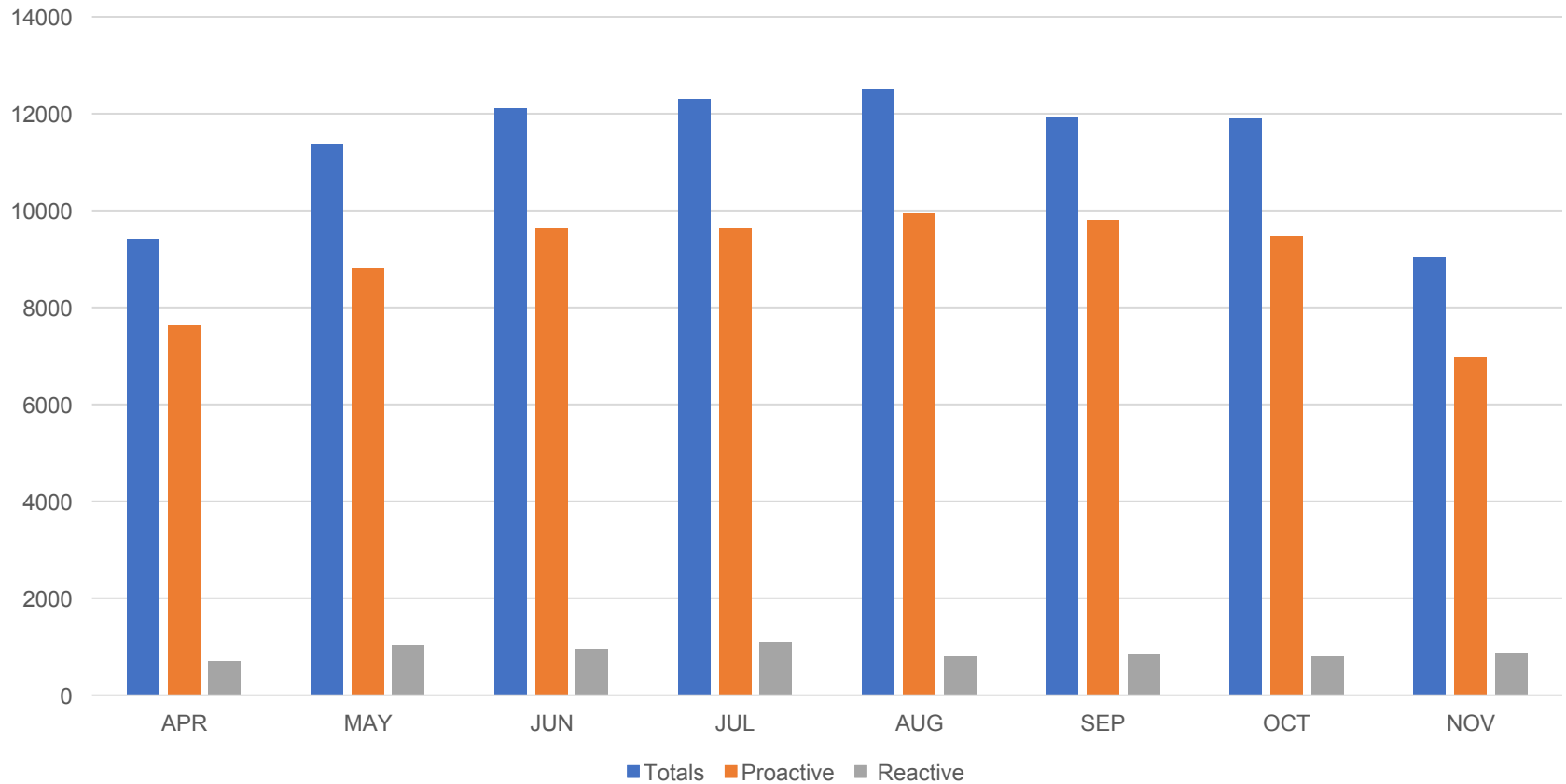
# Incoming Fly Tip Reports/Complaints

- Proactive
- Reactive
  - Online reporting (web); if witnessed these are passed to waste enforcement for investigation.
- Since April 2023 Street Cleansing Services have categorised type of complaint (reactive/proactive)

# Fly Tip Reports – Proactive & Reactive recorded by Street Cleansing Services

2023					
Month	Totals	Proactive (Daily monitoring of the Borough)	Housing (Waste picked up on Council Housing Land)	Reactive (Fly tips picked up in response to a complaint)	LBE BAGS
JAN	10156				
FEB	10216				
MAR	10496				
APR	9418	7621	1091	706	
MAY	11369	8811	1529	1029	
JUN	12111	9622	1536	953	
JUL	12304	9629	1580	1095	
AUG	12510	9938	1774	798	
SEP	11919	9807	1276	836	
OCT	11,903	9,471	1,627	805	1,934
NOV	9,023	6,973	1,213	873	2011
DEC					

# Reactive v Proactive



# Complaints Received- Waste Enforcement Team



# Waste Enforcement – Joint Working

- Joint working with:
  - Housing (HMOs)
  - Commercial Waste Team
  - Joint Task Force Days (waste/parking)
  - Police (rough sleepers & street drinkers)
  - Community Payback



# Joint Working with Police & Community Payback

**Before**



**After**



# Community Payback- Alleyway r/o18 Kennedy Avenue, EN3 4PA – Wednesday 12<sup>th</sup> April 2023



# Enforcement April 2023- November 2023

Total FPN Issued	6,564
Total Paid FPNs	2,680
Total Fines (from paid FPNs)	@£140K
FPNs cancelled	342
FPNs outstanding	2,819

<b>Total prosecutions (*)</b>	422
<b>Total financial penalty (fine; cost &amp; victim surcharge)</b>	£197,258

**(\*) accurate at the time of publication. Numbers subject to change as cases are progressed through the courts.**

# CCTV Update

- Since April we have installed CCTV at 29 different locations using 13 re-deployable cameras.
- Focus on hot spots locations (complaints/volume of fly tips)
- Installation will vary (usually 3-5 months at any one location)
- Identified 9 vehicles involved in fly tipping (all subject to ongoing investigations)

# CCTV Location Map



## Current locations



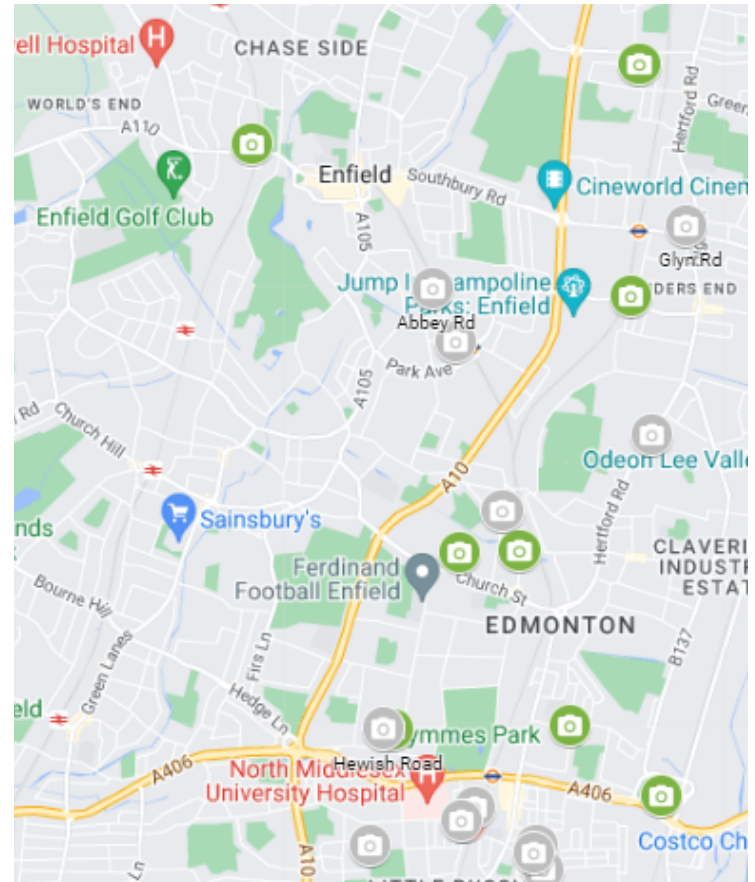
- WEU1 (Kingsway LC 1)
- WEU2 (Marlborough Rd LC5)
- WEU3(Morson Road LC 6)
- WEU4 (Bridport Road)
- WEU5 (Aylands Rd)
- WEU6 (IC2 Uniview 6 PTZ)
- WEU7 (IC2 Uniview 7 PTZ)
- Enfield NOMAD 1
- Enfield NOMAD 2
- Enfield NOMAD 3
- LAS KS1



## Previous Locations 23 -24



- Lancaster Rd
- Amersham Avenue
- Bridport Road
- Causeyware Road
- Hewish Road
- Queen Anne's Pl
- Abbey Rd
- Clarendon Road
- Lancing Gardens
- Glyn Rd
- The Mall
- Middleham Road



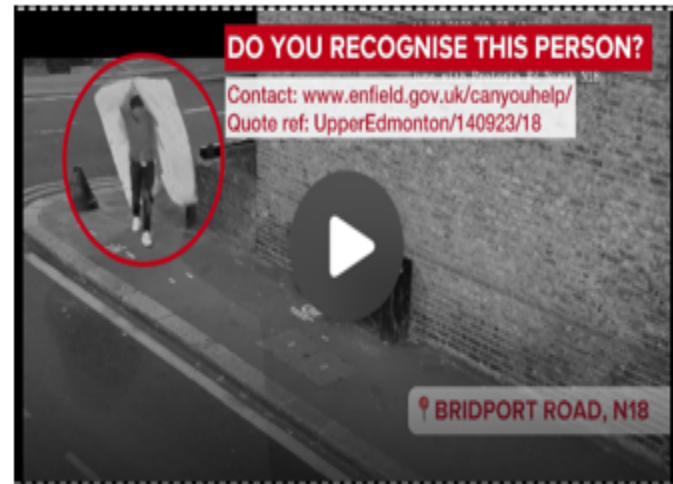


# CCTV & Can you Help Outcomes

- **Can You Help (CYH)**
  - Launched May 2023
  - Footage uploaded to You Tube, Facebook & Twitter
  - 23 episodes published to date
- Outcomes from CYH
  - 1 x identification report. Investigated. No trace.
  - 4 x “door knocks” from CYH
    - 1 resulted in a positive identification & paid FPN
    - 3 resulted in “no trace”
- **Feedback**
  - Change in perception on social media posts
  - Positive action being taken by the Council

# Can You Help – Update

- Examples of video clips



# Can you Help- Ongoing Work

- Introduced series of trials to try identify most effective way to reach residents & get feedback
- For each trial we will post 2 pieces of CCTV footage from one camera
- **Trial One Bridport Road Camera (September 2023)**
  - Payment to increase post on social media (twitter)
- **Trial Two Stanley Road/Arthur Road Camera ( November 2023)**
  - Leaflet distribution to all residential properties in 200m radius of camera
- **Trial Three Marlborough Road facing Glastonbury Road Camera (January 2024)**
  - Payment to increase post on social media (twitter)
  - Leaflet distribution in 200m radius of camera



# Trial 1 – Results



Ep16 – Bridport Road



Ep17 – Bridport Road

Aim	No of persons reached (impressions)
Increase awareness of CYH for residents in N18 1 postcode	4,773

# Trial 2 – CCTV leaflet



You can report a fly tip/dumped rubbish by calling  
020 8379 1000 or go to [www.enfield.gov.uk/cleanerenfield](http://www.enfield.gov.uk/cleanerenfield)



# Campaigns & News Letters

## Waste & Recycling News Letter

- Goes to all Enfield residents who have subscribed
- Promoted Bin to Win & Can You Help.

## Bin It To Win It

- Launched August 2023
- October 2023 – An Enfield resident won £50 voucher



## Stencils- some examples

Wilmer Way – N14 by litter bin near house number 54



Brownlow Road N13 near house no 142 approaching the junction of Bowes Road



# Government Antisocial Behaviour Action Plan 2023

- Gov have produced a “league tables” re work undertaken around fly tipping.
- Enfield is doing really well.
- Ranked 8<sup>th</sup> for total FPNs issued

Rank of FPNs issued (1)	Local Authority	Region	Total FPNs	Total Enforcement Actions	Total Incidents
1	Waltham Forest	London	8,212	10,039	9,813
2	Merton	London	7,379	14,864	17,714
3	Basildon	East	6,420	9,427	3,682
4	Westminster	London	5,003	11,094	18,749
5	Ealing	London	4,855	10,529	12,303
6	Thurrock	East	4,341	5,340	1,953
7	Wandsworth	London	4,179	18,119	6,015
8	Enfield	London	3,140	5,061	5,462
9	Brighton and Hove	South East	2,609	3,318	1,585
10	Redbridge	London	2,301	7,768	6,035

# Government Antisocial Behaviour Action Plan 2023

- Ranked 10<sup>th</sup> for FPNs per incident ratio.

Table 3: Of those that issued FPNs, these are the 20 local authorities with the highest FPN to incident ratios in 2021/22

Rank of FPNs per incident (1)	Local Authority	Region	FPNs per incident (2)(3)	Total FPNs	Total Enforcement Actions	Total Incidents
1	Thurrock	East	2.22	4,341	5,340	1,953
2	Basildon	Eastern	1.74	6,420	9,427	3,682
3	Brighton and Hove	South East	1.65	2,609	3,318	1,585
4	Brentwood	Eastern	1.04	608	612	586
5	North Somerset	South West	0.94	1,143	1,416	1,212
6	Waltham Forest	London	0.84	8,212	10,039	9,813
7	Rushcliffe	East Midlands	0.74	755	1,159	1,024
8	Wandsworth	London	0.69	4,179	18,119	6,015
9	Islington	London	0.64	905	2,857	1,404
10	Enfield	London	0.57	3,140	5,061	5,462



# Government Antisocial Behaviour Action Plan 2023

- Propose to increase the FPNs in January 2024 to the following amounts:

Offence	Current FPN Level	Proposed FPN Level	Proposed early payment discounted FPN Level
s33 - Fly tipping	£400	£1,000	£500
s87 - Littering (dropped litter & dumped household waste (black bags) *)	£150	£500	£250
S34 ZA - Household Duty of Care	£400	£600	£500
Graffiti	£80	£500	£250
Fly Posting	£80	£500	£250

**Any Questions ?**